

## **Minutes of the WAB Meeting**

**Tuesday 13<sup>th</sup> November 2018 13:45**

Venue: CRU Offices

Attended by:

Chairman Paul McGowan

Members Darragh Page

Sharon Kennedy

### **Purpose: Review of metrics for the quarterly report**

The purpose of the meeting was to discuss the potential metrics that would form the basis of the quarterly report of the WAB. The previously circulated CRU and EPA papers outlining potential metrics were the basis of the discussion. Other sources of information that were considered that could feed into the metrics include the EPA reports on drinking water and wastewater, the CRU Customer Care Team, the CRU IW Performance Assessment. The WAB may need to commission reports in other areas where no current suitable data exists e.g. remuneration and procurement policies.

It was agreed that the WAB would go through all the potential metrics and identify which were already available in published reports or easily accessible data (Green), those that required some work to refine the metric (Amber) and those that were not currently in existence (Red). The source of the information and the frequency with which the metric is currently updated was also identified.

The main reports the metrics would draw on and an indication of when during the year they are available are listed below:

- EPA DW Report – Q2
- EPA UWW Report – Q4
- CRU CCT report – Q3 (Q4 in 2018)
- CAPEX Monitoring Report – Q2 (possibly Q3)
- Performance Assessment Framework – Q4
- Revenue Control – Q3

PMG agreed to incorporate the comments from the discussions into the table of potential metrics ahead of the next WAB meeting. It was agreed that the final metrics would be agreed once all members of WAB have been appointed.

**Next Meeting: Scheduled for 7<sup>th</sup> December 2018**