



Meeting of the Water Advisory Body (WAB)

9 November 2021, 2.30pm

By Video Conference

Agenda

1. Minutes of meeting on 13 October 2021.
 - CRU Presentation; and
 - WAB Meeting.
2. Declaration of any conflict of interest.
3. Progress of Report 3 of 2021.
4. Progress of Report 4 of 2021.
5. Review of WAB KPI's.
6. Customer Survey Update.
7. Self-Assessment Evaluation Questionnaire results.
8. Confirm next three meeting dates.
9. Any Other Business.
 - Media Training.